



Fanton SpA awarded ISO 9001:2008 certification

From September 2009, Fanton SpA's certification has been upgraded from UNI EN ISO 9001-2000 to UNI EN ISO 9001-2008. The Quality Management System implemented by Fanton SpA is founded on the basic principle of continuously improving each component of the company. This major achievement bears testimony to the company's unwavering commitment to quality and confirms its ability to maintain a reliable organization that has always been focussed on providing the Customer with services "in real time".

[READ MORE >>>](#)

Everything revolves around improvement

Selecting the right suppliers, and hence continuously controlling the quality of raw materials and components, is key to the success of the quality system. Customer feedback is vital to achieving quality objectives, since any Customer dissatisfaction is analysed in order to identify and eliminate the relevant causes. This stage is central to the quality system's continuous improvement as it constitutes a new starting point on which to build a quality system that is more in line with the Customers' demands. This formula can be summarized as follows:

- anticipating the Customers' needs;
- consistently offering products and services that are characterized by a high level of innovation;
- being flexible and swift in meeting the needs of Customers and distribution partners;
- providing a high level of service and quality, helped by the use of a series of instruments and qualified resources.

The reliability of a certified company

An even more stimulating challenge for a company who, by reaching this major new goal, reasserts the strategic value of its quality policy and its unwavering commitment to seeking total Customer satisfaction.

UNI EN ISO 9001-2008 certification is an important achievement and is acknowledgement of the business competence of a company who has successfully optimized its organization, putting in place efficient management, suitable structures and the proper skills.

UNI EN ISO 9001-2008 certification is seen by the General Management as a new and stimulating starting point as opposed to a point of arrival.

The CISQ association.



Fanton have been awarded certification by CSQ who, through IMQ, are members of the CISQ (Italian company quality system certification) association. CISQ's membership comprises the leading certifying bodies working in Italy, who have agreed to standardize their various operating procedures and assessment criteria in order to present a coherent front both in Italy and abroad.

The International Certification Network CISQ is also the only Italian member of IQNet, the largest international certification network, whose aim is the mutual recognition of company management system certificates issued by certifying bodies from the main industrialized countries. CISQ accredited companies are automatically IQNet certified as well, which makes the certificate valid internationally.